



October 28<sup>th</sup>, 2004

## Technical Service Bulletin

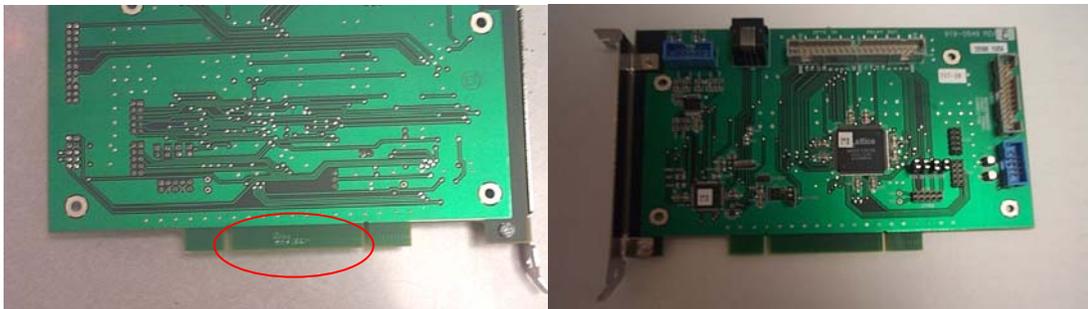
Products Affected: ASi 10, FSi 10

Description: Station Interface Card Lockup Issue

Dear BE Customer:

The Edge Card connector on SIC PC board (BEI part# 919-0549) is only for mechanical purposes and should not have any contacts for the PCI Buss. The PC board house put their logo on the back side of the edge card connector of SIC PC board possibly causing the PCI Buss to short. This will manifest itself with intermittent and random lockups.

All units shipped prior to October 28, 2004 (10/28/04) may be affected. Units shipped on this date or after this date are not affected.



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<http://www.bdcast.com/support/other-pages/participate-in-e-mail-lists-from-broadcast-electronics/>

Solution:

Shutdown the unit and remove AC power.  
Remove top cover and locate SIC PC board.  
(BEI part# 919-0549)

Remove the SIC PC board from the unit.  
Scrap off the logo, and reinstall the board.

Replace the top cover.

